



Contact Us: 773-626-4300 – Main 773-626-4564 – Help Desk www.lorettohospital.org

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Loretto Hospital is a not-for-profit community based organization that partners with its physicians, employees and the communities it serves to provide quality patient-centered care, and promote wellness and education.







Better Standards. Better Care. Better Outcomes.

# How the Portal Works for You

See H	ean	h Porto	11	19
		Jane Smith		
Messages Health		edications Appointe	sents Billing Pro	6le
What's New				
100 You have n	ew Message	ectivity.		
3 You have n	ew Appointme	int activity.		
You have n	ew Result act	vity.		
10 You have n	ew Medication	activity.		
CO Upcoming Appoin	tments			
Wed, Jan 16, 2013	9:00 am	ONCOLOGY PHYSICIAN A Meditech	PPOINTMENT with Norman	
Tue, Jan 22, 2013	9:00 am	ONCOLOGY PHYSICIAN A Meditech	PPOINTMENT with Norman	
Wed, Jan 23, 2013	9:00 am	Oncology 60 min follow-	ap with Norman Meditech	
Recent Visits				
Tue, Jan 15, 2013	10:30 am	Inpatient	CHENO	
Tue, Jan 08, 2013	11:21 am		ONCOLOGY DEPARTMENT	
	3:02 pm	Emergency Room	ER MAIN	

#### **Available at Your Convenience**

We understand that that your time is valuable. The My Loretto Health portal makes timeconsuming tasks simple... a few clicks, and you're done.

- Access and view your personal health record
- Update your personal profile online
- Securely view your medical test lab results, medications and health summary

#### You Choose the When and Where

Whether you are at home, at work, or on vacation, you can access to My Loretto Health 24/7 at your own convenience.

- Use the portal from anywhere using a browser
- Access My Loretto Health from your smartphone or tablet
- Manage your personal health information 24X7, without waiting

### Keep the Most Important People in the Loop

My Loretto Health portal allows you to keep your family informed about your health. At your discretion, you may choose to give authorized family members access to your health information. This needs to be done within your healthcare facility and requires consent from you and your family member(s).

#### All of Your Information, in One Secure Place

**My Loretto Health** is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.

🏓 Health		Health	
Select an item below or a button Summary to view, print or down	n to the right to view more details. Select Health sload a summary of your care. Learn More	Summary	
		Allergies & Conditions	
* Allergies	Conditions	Conditions	
morphine (MORPHINE)	Vertigo	🕢 Results	
actose (LACTOSE)	Chest pain		
penicilin G (PENICILLIN G)	Anxiety	1.197	
Hedications	Internetative Care - Immunizations	Medications	
Dodansetron	There are no immunizations for this		
Warfarin Sodium	patient.	100	
		Reports	
d Contact Us		Preventative Care	
		Letters	
		Visit History	

#### Better Standards.

Access and view your personal health records at your convenience.

#### Better Care.

Conveniently update your complete personal profile online instead of over the phone.

#### **Better Outcomes.**

Securely review lab results, radiology reports or your health summary.

#### FAQs: You Have Questions, We Have Answers



## Where does my health information in the Portal come from?

All of the information in the My Loretto Health patient portal comes from your Loretto Hospital Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

#### Is my information safe?

Yes. All My Loretto Health portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open

#### How do I log into the Portal?

To log into the Portal, visit the My Loretto Health link at www.lorettohospital.org/myloretto-health. Then, simply scroll down the screen to click on the *New User* button to enter your user name and password (see enrollment information on the reverse side of this page).

#### What information can I access?

Once enrolled, patients can view their personal health record, list of prescribed medications and update their personal profile. Features such as online bill pay, appointment scheduling, and the ability to request medication may be added in the future.

## What if I ever have technical problems with the Portal?

There is a Contact Us section on the homepage of the My Loretto Health portal that allows you to submit any questions to troubleshoot any issues you encounter.